



Annual Report 2014



## Airline Ambassadors INTERNATIONAL

Afghanistan  
Albania  
Argentina  
Bali  
Belize  
Bhutan  
Bolivia  
Bosnia  
Brazil  
Cambodia  
Chile  
China

Colombia  
Costa Rica  
Dominican Republic  
Ecuador  
El Salvador  
Germany  
Ghana  
Guatemala  
Guyana  
Haiti  
Honduras  
Hungary

India  
Jamaica  
Jordan  
Kenya  
Lebanon  
Liberia  
Macedonia  
Mexico  
Mozambique  
Myanmar  
Namibia  
Nepal

Nicaragua  
Pakistan  
Palestine  
Panama  
Paraguay  
Peru  
Philippines  
Romania  
Senegal  
Serbia  
Sri Lanka  
South Africa

South Korea  
Santa Lucia  
Tanzania  
Thailand  
Tibet  
Uganda  
Ukraine  
United States  
Uruguay  
Venezuela  
Vietnam  
Zimbabwe

latin america india indonesia africa asia



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## Our Mission

*Airline Ambassadors provides for orphans and vulnerable children by leveraging connections with the airline industry towards humanitarian service.*

### Board of Directors

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**President AAI Colombia**

*Andres Valenzuela - AAI Colombia*

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**Carl Innis**

*Operations*

**Paul Heald**

*Webmaste*

**Sandy Dhuyvetter**

*Communications*

**Paul Sullivan and Co.**

*Accountant*

**Kylen Button**

*Administrative Intern*



## A Message of Thanks and Appreciation

AIRLINE AMBASSADORS is sincerely grateful for your continued generous help and participation. Last year, with the support of our members and partners, we were able to personally improve the lives of an estimated 1482 children in 10 countries.

In 2014 we hand delivered \$14,828 of medicine, medical supplies, food, clothing and school supplies directly to children in need at five orphanages, offering hope and education to children in need.

We also escorted 615 children and orphans for life changing surgeries or new homes, and we provided eight trainings on Human Trafficking Awareness for 718 front line employees of the airline industry. Last year, we positively impacted 1,213 volunteers with inspiring opportunities to bring compassion into action. Our members deepened their understanding of global inequity, respect for diverse cultures, and applied their appreciation of our common humanity.

AIRLINE AMBASSADORS is the only relief (aid) and development organization of the airline industry. We effectively leverage the international air transport industry's resources to provide low cost transportation, transport of goods, customs, logistical and direct air delivery to disaster regions, orphanages, clinics and remote communities. Our Members act personally connect world resource to world need.

For every \$1 donated in 2014, we were able to multiply that value to \$4.78 of humanitarian aid to thousands of impoverished children. With only 5.68% of donations going to administrative costs, we have been able to achieve more than we had ever expected or hoped.

Clearly, we could not accomplish our work without the support of our volunteer members, the airlines and local partners, including dozens of non-profits, businesses and local governments. This letter of thanks and appreciation goes out to all of our benefactors who have generously contributed their resources, time and passion to those children who await our help worldwide.

In Shared Dedication,

Nancy Rivard  
President and Founder

Thank you to our donors and sponsors for helping to create

# A Mosaic of Miracles!

## \$10,000+

American Airlines Miles for Kids in Need  
United Airlines Charity Miles  
Estate of Betty Jean MacArthur  
Roberta Annan

## \$5,000+

American Giving  
Magic Moment Books - ML Murray -  
Estate of Janet Lynn Norton  
Bay Area Anti Trafficking Coalition  
Howard Rappaport  
Innocents at Risk - Deborah Sigmund

## \$2,000+

Carl Inniss  
Robert Gulick - Dusky Foundation  
Sally Holst Amy Bearden- Voices of Hope  
Vincent Forras - Gear Up Foundation

## \$1,000+

Runaway Bridesmaids - Crossfit Hoboken  
County of Sacramento  
Jeffrey Reed  
Marjorie Ethridge  
Ingrid Sargis  
David Rivard  
Nancy Rivard  
Galant, Brett Hensley, Advent  
R Lorenzo DeNino  
Deborah Johnston  
Anna Boyce  
Janice Ewing  
Rodney and Sharon King  
Tammy LaBarbera  
Michelle Schultz  
United Distributors Inc

## \$500+

Robert Bothhman. Inc  
Eddy Albertini  
Cathy Gallinger  
Carol Thompson  
Phil Cenendella  
Babs Onabajo & AD King Foundation  
Ashlie Bryant Run for Courage  
Gaston Giler  
Kiwame Sinboe  
Josette Greene  
Sue Etherton  
Christine Davison

## \$500+ (con't)

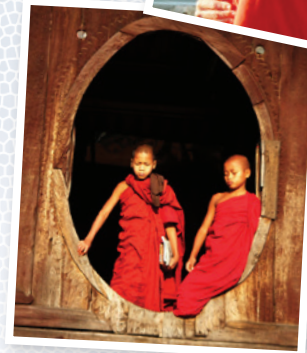
Susan Stanley  
Linda Winslow  
Sandra Fiorini  
Gavin Fleten  
Stephen Venner  
Brian Fonner  
Mary Beth Blumhardt  
John Lett  
Fred Lierly  
Mary Shipley  
Maria Torres  
Bart Macy Charitable Fund  
Vanguard Charitable  
Lourdes Venes

## \$250+

Mario Lopez  
Sylvia Vandenberg  
Beth VanZant  
Margaret Durfey  
Christine Davison - Sunshine Foundation  
Debra Duenas  
Rosalind Morehead  
Larry Perkins  
Anita Harris  
Judith Lane  
Cheryl Robinson  
Dwight Poage - Mayan Families  
Christina Andersen  
Gerard deGunzburg  
Art Vanderschaff  
Roseville Sunrise Lions Club  
Victoria Alfs

## \$100+

AA Credit Union  
Kirstin Perkins  
Soroptimist of Loomis Basin  
Andrea Wolper  
Diane Zyatts  
Ron Paul  
Majira Dibirdi  
Philip Mayall  
Kim Bird  
United Health Group Employee Giving  
Vicki Furstenu  
Rotary Club of Saratoga Springs  
Adrianna D'LaRota  
Sharon Baron and Andre Lobo Baron



## From the President and Founder

Airline Ambassadors provides relief and development to underprivileged communities worldwide.

### OUR VISION

AIRLINE AMBASSADORS INTERNATIONAL has demonstrated that development assistance works best under the direction and invitation of those we assist. Creating opportunities for ordinary people to participate in international development and aid relief will be a critical element in determining the success of foreign aid programs politically and pragmatically.

Typically, relief and development organizations restrict donor involvement to contributions, while making exceptions for high donors. They also rely on highly paid humanitarian professionals who restrict project visitation by ordinary citizens. While certain projects might certainly warrant such protocol, we believe that people from all walks of life have skills to offer in making communities whole again. Thus volunteers bring unique aspects that enrich personal relationships with the people they serve. The additional human resources we enable bridge vital gaps in assistance shortfalls that are increasingly apparent everywhere.

While there is not an abundance of resources in many communities, there is an abundance of human spirit that we are placing, leveraging and nurturing.

#### The Airline Ambassador Elements of Service Include:

- A greater leverage of resources that can be created by developing the "human element." This human element consists of a greater sense of responsibility—and respect—by both the giver and the aid recipient.
- Sustained volunteer programs that provide vital resources to community development and disaster relief.
- Local independence and self-determination. We link the above elements of service with aid, funding and professional service delivery to provide training and education for our volunteers. Our model provides a "continuity of care" element which is emblematic of Airline Ambassadors projects in 60 countries.

### AIRLINE AMBASSADORS INTERNATIONAL (AAI)

AIRLINE AMBASSADORS INTERNATIONAL (AAI) is a non-profit organization affiliated with the United Nations and recognized by the US Congress. Inspired by the UN Millennium Development Goals, AAI provides a way for individuals to participate and contribute to humanitarian relief and development projects at home and abroad.

AAI provides domestic and international relief and development services to people and communities in need, escorts children for medical care and educates the air transport industry on human trafficking awareness and child protection

Our teams have made significant contributions to our world community, addressing issues of POVERTY & HUNGER, CHILD WELFARE, EDUCATION, HEALTH, and COMMUNITY DEVELOPMENT. This year we continued as the leader on educating the airline industry about HUMAN TRAFFICKING.

Partnering with non-governmental organizations (NGOs), schools, churches, and civil society organizations, Airline Ambassadors leverages its affiliation with the travel industry to match world resource to world need. Thousands of members volunteer skills, finances, and time to become a direct link, providing humanitarian aid, and goodwill services.

#### How does Airline Ambassadors accomplish so much?

We provide a structure for our members to volunteer and make a personal difference in the global community. Our members are provided a venue to apply their unique interests and skills to helping others.

Our humanitarian model has unleashed creativity and resources heretofore untapped. In 2014, our volunteers contributed 8,106 of hours of volunteer service and spent hundreds of thousands of dollars of personal income. They directly helped 868 children in five countries and escorted 615 children for life changing medical care and provided training to 712 individuals who can potentially scan 17 Million passengers passengers per year.



# Airline Ambassadors INTERNATIONAL

*Where we work  
60 countries since 1996*



**DISASTER RELIEF**  
Provided hygiene kits and blankets to flood victims in Iowa, **United States**

**DISASTER RELIEF**  
Refurbished houses in the aftermath of Katrina outside New Orleans, **United States**

**EDUCATION**  
Provided 40 ft container of educational and hygiene supplies in the **Dominican Republic**

**EDUCATION**  
Award Ceremony for Annual School Competition in **Spain**

**COMMUNITY DEVELOPMENT**  
Completed vocational school in computers and nursing in Bangkok, **Thailand**

**CHILD WELFARE**  
Provided beds for Hill Tribe children at orphanage in **Thailand**

**EDUCATION**  
Provided school uniforms and supplies to children at two orphanages in Ensenada, **Mexico**

**DISASTER RELIEF**  
Coordinated for 17 airplanes of aid and 3M lbs of food, water and medical supplies after earthquake in **Haiti**

**HEALTH**  
Provided supplies for hospital in **Ghana**

**CHILD WELFARE**  
Initiated child sponsorship program at FLOW orphanage in Phnom Penn, **Cambodia**

**HEALTH**  
Delivered HIV medication and hospital supplies to **Guatemala**

**EDUCATION**  
Provided 4 pallets of school supplies to schools in Tegucigalpa, **Honduras**

**POVERTY and HUNGER**  
Refurbished community center and feeding program in **Uganda**

**EDUCATION**  
Provided school supplies and teachers salaries in the **Philippines**

**COMMUNITY DEVELOPMENT**  
Completed bath house for earthquake victims in Manejato, **Peru**

**HEALTH**  
Provided supplies to health programs in Quito, **Ecuador**

**DISASTER RELIEF**  
Provided airplane of "shelterboxes" in aftermath of Tsunami, **Myanmar**

**COMMUNITY DEVELOPMENT**  
Initiated vocational school in Kiwanis Village, Soyapango **El Salvador**

**HEALTH**  
We provided the entire needs list of a hospital in San Jose de Guaviere, **Colombia**

**CHILD WELFARE**  
Provided arts and sports equipment to programs in **Brazil**

**CHILD WELFARE**  
Refurbished day care and crèche in Johannesburg and Zulu village in **South Africa**

**CHILD WELFARE**  
Provided hygiene, school supplies and quilts for orphanages in **Colombia**

**EDUCATION**  
Distributed a planeload of school supplies in Asuncion, **Paraguay**

**HEALTH**  
We provided medical supplies & nutritional supplement to Bloom Hospital in **El Salvador**

**POVERTY and HUNGER**  
Supported feeding programs in Buenos Aires and Barilocheo, **Argentina**

### Value of Aid by Country 2014

Colombia	\$29,154	2 missions
Haiti	\$24,290	3 missions
Philippines	\$40,239	2 missions
Guatemala	\$22,922	1 mission
So Africa	\$4,351	1 Mission
United States	\$56,000	7 Trainings
England	\$5,000	1 Training
Medical Escort	\$615,000	219 Escorts

**Total**      **\$797,956**  
**9 missions, 8 trainings 219 escorts**

*Giving Wings to Love...*

## POVERTY & HUNGER *Addressing food security*

AIRLINE AMBASSADORS is committed to help serve the needs of those who suffer from poverty and hunger. In 2014 we provided \$48,683 towards this focus, and supported nutritional feeding programs and water for families in the PHILIPPINES at the Zabatex Dump to combat malnutrition and support maternal health. AAI teams also provided meals and support for 56 orphans of Shepherd of the Hills Children's Home. In HAITI on three missions to help the orphanage of Kominote Ti Fanmi Nou de Diakonos Children's

Home, we provided lunch for over 100 other children participating in the Art Day Celebration. In GUATEMALA, the AAI group provided groceries for families in remote villages with Mayan Families and helped contribute to the feeding program for "Ancianos". Our teams provided groceries for a month as well as lunch for all the children on an outing to Mitani Farm for the 75 children of Orphanage Rompiendo Cadenas in COLOMBIA.



## HEALTH and DISEASE PREVENTION *Help for the desperate*

AIRLINE AMBASSADORS Children's Medical Escort volunteers provided \$615,000 of service to escort 615 children for life saving medical care in the United States that was not available in their home countries. Children were transported to and from DOMINICAN REPUBLIC, HONDURAS, HAITI, CHINA, MYANMAR. Children from UKRAINE, LATVIA and CHINA were also transported to the US to stay with foster families for the holidays through a program with New Horizons.

AAI members also delivered hygiene kits of soap, shampoo, washcloths, toothbrushes, etc. as part of each mission. Our members taught basics such as hand-washing, tooth-brushing, the dangers of smoking, hygiene, good nutrition and pure water.

## CHILD WELFARE *Sharing love and giving hope*

AIRLINE AMBASSADORS provided \$72,273 of humanitarian assistance to 5 orphanages in COLOMBIA, GUATEMALA, HAITI, PHILIPPINES and SOUTH AFRICA, where that we have adopted for long term support, including the Zabatex Dump Site in the PHILIPPINES to support children's welfare. We provided shoes, clothing, toys, arts and sports equipment and hosted parties where aid was given as part of the celebration. Our teams delivered Art supplies to over 100 children for an Art Day celebration in HAITI. We provided clothing, toys and personal gifts to the 56 children at Shepherd of the Hills Orphanage as well as the first bike for the facility. Thanks to Angels of Hope we provided T Shirts to children in Colombia and the Philippines and took the kids on fun outings to the beach or a farm...and even taught yoga in Colombia.



## EDUCATION *Investing in the future*

AIRLINE AMBASSADORS delivered \$62,000 for the educational programs of our pioneering work in Human Trafficking.

AIRLINE AMBASSADORS provided industry specific Human Trafficking Awareness training at 7 locations throughout the United States. After correctly identifying trafficking on four subsequent flights in 2009, AAI consulted with Customs Border Protection, Department of Homeland Security, and the Department of Transportation to develop a training that reflects the DHS Blue Lightning Protocol. We have trained 712 flight attendants, pilots, ticket agents, Travelers Aid, TSA, hotel and travel industry employees. AAI's classes include a survivor of human trafficking in SAN JOSE. PHOENIX, OAKLAND, LONDON, TAMPA, SACRAMENTO, CHICAGO and at our Members Conference "Train the Trainer" in WASHINGTON, DC. For each front line employee trained, it is estimated that they can each scan 2000 travelers a week, or 24,000 per year. That means that as a result of AAI's human trafficking awareness trainings in 2014, over

**Human Trafficking Is Happening Right Under Our Noses.**  
 YOU might be the ONLY person who has the opportunity to help.  
**Airport and airport personnel can play a critical role with proper training.**  
 Join Airline Ambassadors International, Bay Area Anti-Trafficking Coalition and Run for Courage for an important training on human trafficking awareness.  
**Sacramento International Airport**  
**Wednesday Sept 3, 2014**  
**2:00 PM - 3:30 PM**  
**Terminal A, 2nd Level, Media Room (pre-security)**  
**Be part of the solution! RSVP: [angels@airlineamb.org](mailto:angels@airlineamb.org) Questions? 415-359-8006**

**Human Trafficking Recognize it = Report it!**

17 MILLION passengers will be scanned. According to Interpol, this extra intelligence is vital to combat cases of human trafficking on airplanes.

In April, Airline Ambassadors Board adopted a policy against child trafficking and signed the ECPAT Code of Conduct (AAI was the first non-governmental organization to do so.) Airport trainings were supported by Congressmen Honda and Meadows, and Congresswomen Speier and Bell as well as airport officials, local government, (Oakland Attorney General and City of Sacramento), NGO's (Bay Area Anti-Trafficking Coalition, Innocence at Risk, Green Light, SAFE Coalition) and representatives from law enforcement (Federal Bureau of Investigations (FBI) and Department of Homeland Security (DHS). NBC's TV Host and investigative reporter, Chris Hansen, joined AAI's Board and filmed a video documentary on Airline Ambassadors efforts. Many thanks to Beyond Measure Media for their excellent video. In 2014, Airline Ambassadors unique efforts to educate the airline industry on human trafficking were highlighted at Interpol Headquarters in Lyon, France.



## DISASTER RELIEF

*Immediate response to human suffering*

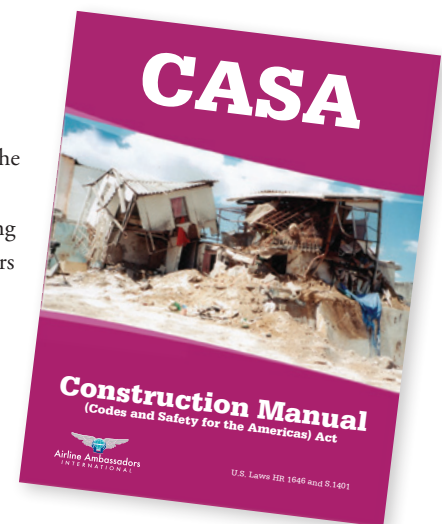
Our efforts in 2010 constituted our most significant humanitarian contribution to date. With the 8.8 earthquake devastating HAITI on January 12, 2010, AAI jumped into action after one of the worst humanitarian disasters in history. Due to our partnership with the U. S. Army's Southern Command, as a partner of the Humanitarian Affairs Division (HAD), AAI was the first to charter aircraft, an Insel 767, to clear airplanes into PAP airport before other commercial carriers could land. Our subsequent flights transported 3M lbs. of food, water and medical supplies delivered directly to those in need, and particularly to the Haitian National Police (HNP) so that they could become part of the aid solution. As the only NGO to have ever worked with the HNP, AAI implemented a grant for UNICEF and MINUSTAH to build Safe Houses for trafficked children at 7 locations for their Bureau for Protection of Minors.



# Clinica Kiwanis Airline Ambassadors

## COMMUNITY DEVELOPMENT: *Building capacity in the developing world*

AIRLINE AMBASSADORS construction projects have conformed to the latest International Building Code (IBC) Codes and Standards, having developed the CASA Corps Manual, named after the Codes and Safety for the Americas Act that was signed into public law by George W. Bush in 2002. We have translated this construction field manual into French, Spanish and Kreole, where Haitian workers and engineers are trained to build according to the building codes of the U. S. The Airline Ambassador CASA Corps team is comprised of architects, engineers and municipal officials. We intend to expand this successful training program into more municipal building departments in HAITI next year and have been invited to expand to the DOMINICAN REPUBLIC and COLOMBIA. Our Safe Houses in Haiti are prototype structures that can be duplicated in any country with seismic challenges while using local materials. Our CASA Manual has become a valuable teaching aid to train local professionals in proper building techniques. These programs build municipal technical capacity at the local level and set standards for development agencies that work within them.



## We accomplish our mission through four programs:

### Humanitarian Missions

AIRLINE AMBASSADORS coordinates missions every month where members hand deliver medical supplies, first aid kits, school supplies, clothing, blankets, and medicine to refugee camps, orphanages, clinics, schools, and remote communities. We provide opportunities for medical professionals, teachers, builders, and travelers of all ages and professions to share their unique skills to benefit local communities. In 2014, we delivered \$797,956 of humanitarian aid that directly impacted an estimated 12,194 beneficiaries.



### Children's Escort Program

AIRLINE AMBASSADORS contracts with various adoption agencies and nonprofits to provide volunteer escorts for children in need of medical care not available in their home countries. These Airline Ambassadors are airline personnel who use their flight privileges to provide a loving and capable adult companion for these disadvantaged children at a fraction of the cost to adoption agencies, health care partners or individuals requiring our service. In 2014 we escorted 615 children, representing 4,896 service hours.



### Education and Advocacy

*Below are our two main programs to increase education and build a better world:*

#### Human Trafficking Awareness

AIRLINE AMBASSADORS developed the first training on human trafficking awareness tailored specifically for the airline and transport industry. In 2014, AAI has provided 8 of our 30 trainings to date. The trainings of 2014 have included 712 airline employees which represent 1,210 service hours. The 2014 classes facilitate the scanning of an estimated 17 M passengers. AAI provides a team of four trainers to present a 90 minute training at airports or other locations with handouts and scenarios with pre and post assessments, wallet cards and handouts. Trainings include stories from survivors of human trafficking and flight attendants who have identified trafficking in real case scenarios. AAI is the chief advocate in the travel industry for awareness of this fast growing crime.



#### CASA Corps

The CASA Corps was established in 2001 after the CASA (Code and Safety for the Americas) Act was signed into Public Laws S.1401 and H.1664. The program provides opportunities for architects, construction engineers, and building code officials to share knowledge with their counterparts in developing countries who are critically in need of safe building technologies. The preventative approach of the CASA Corps program has a potential to save millions of lives in the event of earthquakes or other natural disasters. Our CASA Corps Manual was translated into Spanish, French, and in 2010 into Créole for adaption to HAITI.



## 2014 Financial Highlights

The following is a financial summary for fiscal year 2014. Airline Ambassadors non-profit 990 tax return is available on our website at [www.airlineamb.org](http://www.airlineamb.org).

### Statement of Activities

Year ending Dec. 31, 2014

#### SUPPORT AND REVENUE

Private Support and Revenue (called "Public" support)	
Dues and sponsorships	\$15,400
Direct Public Support	\$151,338
In Kind Donations	\$691, 828
Interest Income	\$82

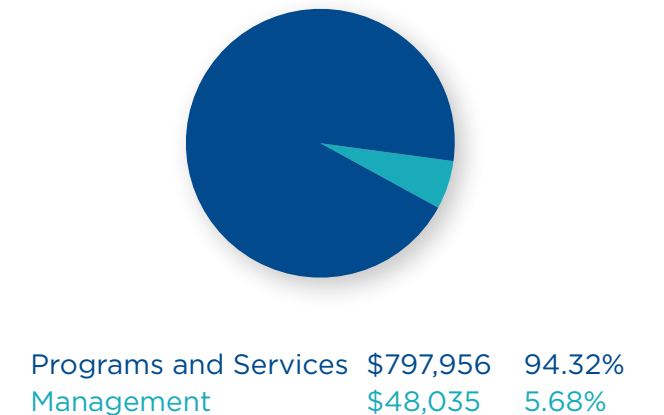
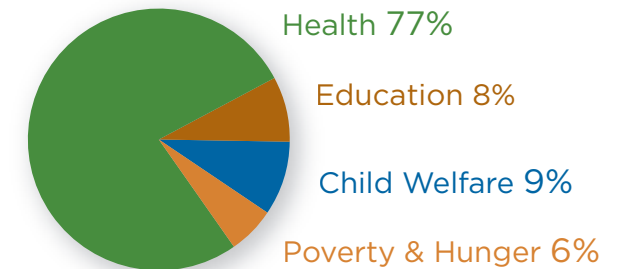
**TOTAL PUBLIC SUPPORT \$858,648**

#### EXPENSES

Programs and Services	
Poverty and Hunger	\$48,683
Health	\$615,000
Education	\$62,000
Child Welfare	72,273

Programs Total	\$797,956
Management	\$48,035
Fundraising	\$6,742

**TOTAL EXPENSES \$845,991**



# Airline Ambassadors International

1500 Mass Ave. #648 Washington, DC 20005

Phone 866-ANGEL-86

[www.AirlineAmbassadors.org](http://www.AirlineAmbassadors.org)



American Airlines Miles for Kids in Need • United Airlines Charity Miles • Estate of Janet Lynn Norton  
Estate of Betty Jean MacArthur • Roberta Annan • American Giving • ML Murray - Magic Moment Books  
Bay Area Anti Trafficking Coalition • Howard Rappaport • Innocents at Risk - Deb Sigmund  
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United Health Group Employee Giving • Vicki Furstenau • Rotary Club of Saratoga Springs  
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Phil Cenendella • Babs Onabajo & AD King Foundation • Ashlie Bryant Run for Courage  
Gaston Giler • Kwame Sinboe • Josette Greene • Sue Etherton • Victoria Alfs

**and ALL of our generous members!**

*We leverage each \$1 of your donation to it's maximum potential and now through our new sponsorship program you can visit the children you are helping and see the miracles of your generosity  
Please make your tax-deductible gift payable to Airline Ambassadors.*



Thank you ColorPrint for assistance with content and design of the 2014 Annual Report.