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Liberia
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Our Mission

Airline Ambassadors provides for orphans and vulnerable children by leveraging connections with the airline industry towards humanitarian service.

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A Message of Thanks and Appreciation

AIRLINE AMBASSADORS is grateful for your continued generous help and participation. With the support of our members and partners, last year we were able to personally improve the lives of 5,556 children in 10 countries.

In 2013 we hand delivered thousands of lbs of medical supplies, food, clothing and school supplies directly to children in need. We also escorted 915 children and orphans for life changing surgeries and to new homes. We established long term relationships between youth around the world and offered hope and education to children in over 22 facilities, villages and remote communities.

We also positively impacted hundreds of volunteers with inspiring opportunities to bring compassion into action. Our members deepened their understanding of global inequity, respect for diverse cultures, and appreciation of our common humanity.

AIRLINE AMBASSADORS is the only international aid and development organization to operate within the airline industry. We effectively leverage capabilities within our industry to provide low cost transportation, transport of goods, customs or logistical and direct aid delivery to disaster regions, as well as to orphanages, clinics and remote communities. We have grown to thousands of members that act as a human link connecting world resource to world need.

With a bare minimum of donations going to administrative costs we have impacted thousands of children's lives and achieved more than we ever expected or hoped.

Clearly, we could not accomplish our work without the support of our volunteers, the airlines and local partners including dozens of non-profits, businesses and local governments. This letter of thanks and appreciation goes out to all our benefactors who have generously contributed their resources, time and passion to those who await our help worldwide.

In Shared Dedication,

Nancy Rivard
President and Founder

Thank you to our donors and sponsors for helping to create

A Mosaic of Miracles!

\$100,000+

Estate of Betty Jean MacArthur

\$10,000+

American Airlines
- American Giving
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Sandy Ettinger

\$5,000+

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\$500+

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\$250+

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Elena Morena
Dee Roby

From the President and Founder

Airline Ambassadors provides international relief and development to underprivileged communities worldwide.

OUR VISION

AIRLINE AMBASSADORS INTERNATIONAL has demonstrated that development assistance works best under the direction and invitation of those we assist. This year we began to focus on Education and Child Sponsorships as a key element of our development efforts for children at projects we are devoted to.

Typically, relief and development organizations restrict donor involvement to contributions, while making exceptions for high donors. They also rely on highly paid humanitarian professionals who restrict project visitation by ordinary citizens. While certain projects might certainly warrant such protocol, we believe that people from all walks of life have skills to offer in making communities whole again. Thus volunteers bring unique aspects that enrich personal relationships with the people they serve. The additional human resources we enable and provide bridge vital gaps in assistance shortfalls that are increasingly apparent everywhere.

While there is not an abundance of resources in an increasing number of communities, there is an abundance of human spirit that we are placing, leveraging and nurturing.

The Airline Ambassador Elements of Service Include:

- A greater leverage of resources that can be created by developing the "human element." This human element consists of a greater sense of responsibility by both the giver and the aid recipient.
- On-going volunteer programs that provide vital resources to community development and disaster relief.
- Local independence and self-determination, which is the ultimate objective of any development or aid. We link the above elements of service with aid, funding and professional service delivery to provide training and education for our volunteers. Our model provides a "continuity of care" element, which is emblematic of Airline Ambassadors projects in 53 countries.

AIRLINE AMBASSADORS INTERNATIONAL (AAI)

is a non-profit organization affiliated with the United Nations and recognized by the US Congress. Inspired by the UN Millennium Development Goals, AAI provides a way for individuals to directly help orphans and vulnerable children and contribute to humanitarian relief in the United States and abroad.

AAI provides domestic and international aid relief and development services to people and communities in need; members escort children for donated medical care and educate and advocate for child protection.

Our teams have made significant contributions to our world community, addressing issues of **POVERTY & HUNGER, CHILD WELFARE, EDUCATION, HEALTH, and COMMUNITY DEVELOPMENT.** This year we also took the lead educating the airline industry about **HUMAN TRAFFICKING.**

Partnering with non-governmental organizations (NGOs), schools, churches, and civil society organizations, Airline Ambassadors leverages its affiliation with the travel industry to match world resource to world need. Members gave of their skills, time, finances, and effort to become a direct link, providing humanitarian aid, tangible care and goodwill services.

How does Airline Ambassadors accomplish so much?

We provide a structure for our members to volunteer and make a personal difference in the global community. Our members are provided a venue to apply their unique interests and skills to helping others.

Our humanitarian model has unleashed creativity and resources heretofore untapped. In 2013, our volunteers contributed 13,060 hours of volunteer service and spent thousands of dollars of personal income. They directly helped 4,641 children in 10 countries and escorted 915 children for life changing medical care.



Airline Ambassadors INTERNATIONAL

Where we work
53 countries since 1996



Value of Aid by Country 2013

1. Colombia	\$8,950
2. Dom. Rep.	\$3,200
3. El Salvador	\$5,383
4. Guatemala	\$1,464
5. Haiti	\$1,128
6. Jamaica	\$1,995
7. Philippines	\$15,458
8. United States	\$49,728
Aid Delivered	\$87,306

Education and Advocacy (unrecorded estimate)

1. France	\$5,000
2. Haiti	\$8,640
3. Ukraine	\$8,250
4. United States	\$4,500
Estimated Value	\$26,390

Children's Medical Escorts (unrecorded estimate)
915 escorts valued at \$457,500

Giving Wings to Love...

POVERTY & HUNGER *Addressing food security*

AIRLINE AMBASSADORS is committed to help serve the needs of those who suffer from poverty and hunger. In 2013 we provided \$14,800 towards this focus, and supported nutritional feeding programs in DOMINICAN REPUBLIC, JAMAICA and PHILIPPINES. When teams visit in these countries we host lunch for all the kids as well as fulfilling the orphanage grocery list. The Vulindela program of sustainable agriculture we started in S. AFRICA's Eastern Cape, continues to provide nourishment for a population of 10,000.



HEALTH and DISEASE PREVENTION *Help for the desperate*

AIRLINE AMBASSADORS volunteers provided 915 children's medical escorts in 2013, which is more than we ever have accomplished before. Although we did not report the value of this volunteer service and audit, this professional support is estimated at a value of \$457,500 – nearly a half a million dollars! In extreme cases medical background is required on these escorts who provide a loving companion of children to receive donated life changing medical care not available in their home countries. Volunteers travel all over the world to pick up these children, and return them home again after their surgeries.

AAI members delivered \$22,218 worth of hygiene kits of soap, shampoo, washcloths, toothbrushes, etc. as part of each mission. Our members taught basics such as hand-washing, tooth-brushing, the dangers of smoking, and importance of cleanliness, good nutrition and pure water.

CHILD WELFARE *Sharing love and giving hope*

AIRLINE AMBASSADORS provided aid to 6 orphanages, in 2013 delivering \$24,180 in aid supporting children's welfare as well as to remote communities near our facilities. We provided shoes, clothing, toys, arts and sports equipment and in many cases hosted a party where aid was given as part of the celebration. Our teams delivered soccer equipment to Bogota, COLOMBIA and continued support to Ninios de Christo in DOMINICAN REPUBLIC, providing gifts, toys, clothing and a special party for the kids. AAI conducted similar activities for children in EL SALVADOR, GUATEMALA, HAITI, JAMAICA, and the PHILIPPINES.



Child welfare was addressed also with our pioneering work furthering child protection and training on Human Trafficking awareness. After correctly identifying trafficking on four flights out of the DOMINICAN REPUBLIC, AAI helped coordinate two Congressional Briefings and has been busy since – see section on EDUCATION.

EDUCATION *Investing in the future*

AIRLINE AMBASSADORS delivered \$31,576 in programs on education in 2013. Many thanks to our members and partners we provided school supplies to schools in the DOMINICAN REPUBLIC at Ninios de Christo Orphanage in La Romana as well backpacks to orphans at Diakonon Home for Children in HAITI and surrounding slums of Carrefour. We provided school desks for children in PHILIPPINES and computers and supplies to schools in JAMAICA. On virtually every one of our missions we deliver school kits containing notebooks, pencils, sharpeners, scissors, etc. and encourage child sponsorships at each of our projects.

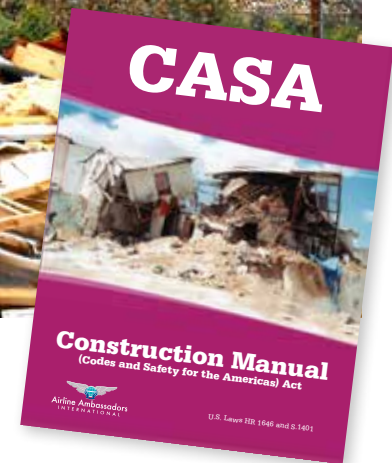
AIRLINE AMBASSADORS also provided industry specific Human Trafficking Awareness training in New Orleans before the Super-Bowl, at the Ukraine Embassy as well as the first training of flight crew in Europe in Kiev, UKRAINE in June. AAI presented to 57 nations of the Organization of Security and Cooperation in Europe as well as at Interpol Headquarters in Lyon, FRANCE. After correctly identifying trafficking on four airlines in 2009, AAI worked consulted with Customs Border Protection, Department of Homeland Security, and the Dept of Transportation to develop a training reflecting the DHS Blue Lightning Protocol to over 2,000 participants including flight attendants, pilots, ticket agents, Travelers Aid, TSA, hotels and travel industry employees.



DISASTER RELIEF

Immediate response to human suffering

In response to the terrible tornadoes that devastated Moore, Oklahoma AAI jumped into action with a relief effort mobilizing aid valued at \$48,723. Youth Ambassador Hanna Hoobyar, initiated a drive in her hometown of Las Vegas Nevada that attracted news attention and mobilized over 3,000 teddy bears and other relief donations for the families of Moore. Supported by an AAI team led by Dee Roby in San Francisco, the team gathered three truckloads of relief and drove across the country from Nevada and California to Oklahoma, and relief supplies were hand delivered to grateful families in the devastated communities.



COMMUNITY DEVELOPMENT:

Building capacity in the developing world

AIRLINE AMBASSADORS helped build capacity in FRANCE, UKRAINE and the UNITED STATES, by providing four trainings on Human Trafficking Awareness and five trainings in HAITI on safe building techniques as outlined by the CASA Corp program. Although this was not reported as part of our audit, such professional services are valued at \$26,390.

AAI worked with the Dept of Transportation, the Embassy of Ukraine, and the Organization for Security and Cooperation in Europe (OSCE) to strengthen capacity for airport communities to recognize and report suspected human trafficking. (See Education section.) AAI was then invited to present their work at the November meeting of Interpol on the trafficking of Human Beings, generating a lot of interest.

Airline Ambassadors also provided technical support to builders in HAITI via the CASA Corps. This manual for building codes was translated into French, and Haitian workers were trained to build according to the US building code. The simple to use "The Essential Elements of a Building Code" is a basic instructional manual for building earthquake resistant housing. AAI produced a construction guide and program for local builders in communities without building codes in 2010 and provided four trainings in HAITI for engineers throughout 2013.

The Safe Houses AAI completed in Haiti in 2012 are prototype structures that can be duplicated in any country with seismic challenges. The manual is a teaching aid to train local professionals in proper building techniques. These programs build capacity at the local level and share valuable knowledge with developing countries.



We accomplish our mission through these programs:

Humanitarian Missions

AIRLINE AMBASSADORS coordinates missions every month where members hand deliver medical supplies, first aid kits, school supplies, clothing, blankets, and medicine to refugee camps, orphanages, clinics, schools, and remote communities. We also provide opportunities for medical professionals, teachers, builders, and travelers of all ages and professions to share their unique skills and expertise to benefit local communities. In 2013, we delivered \$87,306 of humanitarian aid, directly impacting an estimated 4,641 children and 4,472 volunteer hours.



Children's Escort Program

AIRLINE AMBASSADORS contracts with various adoption agencies and nonprofits to provide volunteer escorts for children in need of medical care not available in their home countries or for orphans going to their new homes. These Airline Ambassadors are airline personnel who use their flight privileges to provide a loving and capable adult companion for these disadvantaged children at a fraction of the cost to adoption agencies, health care partners or individuals requiring our service. In 2013 we escorted 915 children, representing 8,588 service hours and although not recorded in our books...these services are valued at \$457,500!



Education and Advocacy

Below are our two main programs to increase education and build a better world:

Human Trafficking Awareness

AIRLINE AMBASSADORS developed the first training on human trafficking awareness tailored specifically for the airline and travel industry. AAI provides a team of four trainers to present a 90 minute training at airports or other locations with handouts and scenarios as well as pre and post assessments, wallet cards and handouts. Trainings include stories from a survivor of human trafficking as well as stories of flight attendants and others who have identified trafficking in real case scenarios. AAI is the chief advocate in the travel industry for awareness of this fast growing crime. The value of these trainings and those of the CASA Corps below was not recorded in 2013, but is estimated at \$26,390.



CASA Corps

The CASA Corps program within AIRLINE AMBASSADORS was established in 2001 after the CASA (Code and Safety Act of the Americas) was enacted. The program provides opportunities for architects, construction engineers, and building code officials to share knowledge with their counterparts in developing countries who are critically in need of safe building technologies. The preventative approach of the CASA Corps program has a potential to save millions of lives in the event of earthquakes or other natural disasters. Our CASA Corps Manual was translated into French and has been used five times in HAITI in 2013.



2013 Financial Highlights

The following is a financial summary for fiscal year 2013. Airline Ambassadors non-profit 990 tax return and audited financials are available on our website at www.airlineamb.org.

Statement of Activities

Year ending Dec. 31, 2013

SUPPORT AND REVENUE

Private Support and Revenue (called "Public" support)

Dues and sponsorships	\$252,498
Direct Public Support	\$15,817
In Kind Donations	\$93,328

TOTAL PUBLIC SUPPORT \$361,643

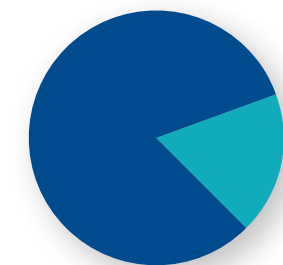
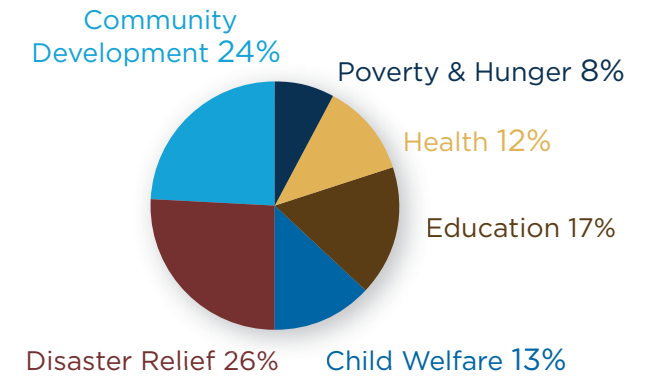
Expenses

Programs and Services

Poverty and Hunger	\$14,800
Health	\$22,218
Education	\$31,576
Child Welfare	\$24,180
Community Development	\$43,642

Programs Total	\$185,139
Management and General	\$40,426
Fundraising	\$6,742

TOTAL EXPENSES \$225,565



Programs and Services	\$185,139	82%
Management	\$40,426	18%

Airline Ambassadors International

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and ALL of our generous members!

*We leverage your donation to make a long term difference for children in need...
join us to see their shining faces!*

Please make your tax-deductible gift payable to Airline Ambassadors.



Thank you ColorPrint for assistance with content and design of the 2013 Annual Report.