

# AIRLINE AMBASSADORS



## Make an Impact for Children

Annual Report 2015



Afghanistan  
Albania  
Argentina  
Bali  
Belize  
Bhutan  
Bolivia  
Bosnia  
Brazil  
Cambodia  
Chile  
China

Colombia  
Costa Rica  
Dominican Republic  
Ecuador  
El Salvador  
Germany  
Ghana  
Guatemala  
Guyana  
Haiti  
Honduras  
Hungary

India  
Jamaica  
Jordan  
Kenya  
Lebanon  
Liberia  
Macedonia  
Mexico  
Mozambique  
Myanmar  
Namibia  
Nepal

Nicaragua  
Pakistan  
Palestine  
Panama  
Paraguay  
Peru  
Philippines  
Romania  
Senegal  
Serbia  
Sri Lanka  
South Africa

South Korea  
Santa Lucia  
Tanzania  
Thailand  
Tibet  
Uganda  
Ukraine  
United States  
Uruguay  
Venezuela  
Vietnam  
Zimbabwe

latin america india indonesia africa asia



## Board of Advisors

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## Our Mission

*Airline Ambassadors provides for orphans and vulnerable children by leveraging connections with the airline industry towards humanitarian service.*

## Board of Directors

**Nancy Rivard**

*President Airline Ambassadors*

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*Development, Marketing*

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*President AAI Colombia*

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*Executive Director, AAI*

**Margaret Whitehead, Director**

*Children's Medical Escort Program*

**Andrea Hobart & Michele Krick**

*Co-Directors, Human Trafficking Awareness Program*

**Martine Longchamp**

*Director Humanitarian Missions Program*

**Sandy Dhuyvetter**

*Communications*

**Doug Farren, CPA**

*Accountant*

**Dan Byrne**

*Webmaster*

**Andrea Skoelburg**

*Legislative Affairs*

**David Rivard**

*Intern Management*

## A Message of Thanks and Appreciation



AIRLINE AMBASSADORS INTERNATIONAL (AAI) is grateful for your continued generous help and participation. With the support of our members and partners, last year we were able to personally improve the lives of children in 23 countries. For every dollar donated in 2015 we delivered \$5.73 worth of aid services to 1,518 children. We also provided training to 1,010 airline and airport employees enabling them to recognize and report trafficking for an estimated 24,000,000 passengers, providing vital intelligence to law enforcement. With 5.7% of donations going to administration we have achieved more than we ever dreamed.

AIRLINE AMBASSADORS is the only international aid and development organization to operate within the airline industry. We effectively leverage capabilities within our industry to provide low cost transportation, transport of goods, customs or logistical and direct aid delivery to disaster regions as well as to orphanages, clinics and remote communities. WE have grown to thousands of members that act as a human link connecting world resource with world need.

As a non profit organization affiliated with the United Nations we support the Sustainable Development Goals. With that focus we have made significant contributions to our world community addressing issues of poverty and hunger, child welfare, education, health and community development. Since 2010 we have also taken the lead on the biggest human rights issue of our time, educating the airline industry on human trafficking awareness.

Last year we hand delivered thousands of pounds of medicine, medical supplies, food, clothing and school supplies directly to children in need. We also escorted 322 children for life changing medical care and orphans to new homes. We established long term relationships between youth around the world and offered hope and education to children in nine countries.

We also positively impacted hundreds of volunteers with inspiring opportunities to bring compassion into action. Our members deepened their understanding of global inequity, respect for diverse cultures and appreciation of our common humanity.

AIRLINE AMBASSADORS provides a structure for our volunteers to volunteer and make a personal difference in the global community. We could not accomplish our work without the support of our volunteers, the airlines and local partners including dozens of non-profits, businesses and local governments. This letter of thanks and appreciation goes out to all our benefactors who have generously contributed their resources, time and passion to those who await our help worldwide.

In Shared Dedication,

Nancy Rivard  
President and Founder





 Children's Medical Escort Program

**Domestic:**

ATL - Atlanta, GA  
 ATY - Watertown, S. Dakota  
 AUS - Chicago, IL  
 BNA - Nashville, TN  
 BWI - Baltimore, MD  
 BOS - Boston, MA  
 BUF - Buffalo, NY  
 CHS - Charleston, SC  
 CLT - Charlotte, NC  
 CMH - Columbus, OH  
 DAY - Dayton, OH  
 DCA/IAD - /Washington DC  
 DFW - Dallas Ft Worth, TX

DEN - Denver, CO  
 DTW - Detroit, MI  
 ELP - El Paso, TX  
 EWR - Newark, NJ  
 FAR - Fargo, ND  
 FSD - Sioux Falls, SD  
 GRR - Grand Rapids, MI  
 HNL - Honolulu, HI  
 HSV - Huntsville, AL  
 IAH - Houston, TX  
 ICT - Wichita, KS  
 IND - Indianapolis, IN  
 JAX - Jacksonville, FL  
 JFK/LGA - New York, NY

LAX - Los Angeles, CA  
 MAF - Midland, TX  
 MCI - Kansas City, MI  
 MCO - Orlando, FL  
 MIA - Miami, FL  
 MOB - Mobile, AL  
 MSP - Minneapolis, MN  
 MSY - New Orleans  
 OKC - Kansas City, MO  
 ORD - Chicago  
 PDX - Portland, OR  
 PHL - Philadelphia, PA  
 PIT - Pittsburgh, PA  
 PHX - Phoenix, AZ

RDU - Raleigh-Durham, NC  
 SAN - San Diego, CA  
 SAT - San Antonio, TX  
 SFO - San Francisco  
 STL - St. Louis, MO  
 TUL - Tulsa, OK  
 WRW - Charleston, SC

**International:**

BZE - Belize City, Belize  
 CDG - Paris, France  
 GUA - Guatemala City  
 KIN - Kingston, Jamaica  
 LOS - Lagos Africa

LIM - Lima, Peru  
 NBO - Nairobi, Kenya  
 PAD - Paderborn, Germany  
 POD - Podor, Senegal  
 PVG - Shanghai, China  
 RIX - Riga, Latvia  
 SAL - San Salvador  
 SAP - Tegucigalpa, Honduras  
 SDQ - Santo Domingo, Dominican Rep.  
 STI - Santiago, Dominican Republic  
 SDG - Kurdistan, Iran  
 TGO - Tanglour, China

 Humanitarian Missions

Bogota, Colombia  
 Panajachel, Guatemala  
 Port au Prince, Haiti  
 Budapest, Hungary  
 Katmandhu, Nepal  
 Managua, Nicaragua  
 Manila, Philippines  
 Johannesburg, S. Africa

 Human Trafficking Trainings

Minneapolis, MN  
 Chicago, IL  
 Newark, NJ  
 Las Vegas, NV  
 Dallas, TX  
 Rosemont, IL  
 Budapest Hungary  
 Bucaramanga, Colombia



## Our Vision

AIRLINE AMBASSADORS INTERNATIONAL has demonstrated that development assistance works best under the direction and invitation of those we assist. This year we began to focus on Education and Child Sponsorships as a key element of our development efforts for children at projects we are devoted to.



Typically, relief and development organizations restrict donor involvement to contributions, while making exceptions for high donors. They also rely on highly paid humanitarian professionals who restrict project visitation by ordinary citizens. While certain projects might certainly warrant such protocol, we believe that people from all walks of life have skills to offer in making communities whole again. Thus volunteers bring unique aspects that enrich personal relationships with the people they serve. The additional human resources we enable and provide bridge vital gaps in assistance shortfalls that are increasingly apparent everywhere.

While there is not an abundance of resources in an increasing number of communities, there is an abundance of human spirit that we are placing, leveraging and nurturing. The Airline Ambassadors elements of service include:

- A greater leverage of resources that can be created by developing the "human element." This human element consists of a greater sense of responsibility by both the giver and the aid recipient.
- On-going volunteer programs that provide vital resources to community development and disaster relief.
- Local independence and self-determination, which is the ultimate objective of any development or aid. We link the above elements of service with aid, funding and professional service delivery to provide training and education for our volunteers.

We accomplish our mission through three volunteer programs:

### Children's Medical Escort Program

AIRLINE AMBASSADORS contracts with various adoption agencies and nonprofits to provide volunteer escorts for children in need of medical care not available in their home countries. These Airline Ambassadors are airline personnel who use their flight privileges to provide a loving and capable adult companion for these disadvantaged children at a fraction of the cost to adoption agencies, health care partners or individuals requiring our service. In 2015 we escorted 322 children, representing 5,921 service hours. Some of these children were orphans coming from Latvia, Ukraine or China for holidays with foster parents through a program called New Horizons. This program provides critical and life-changing medical services that is rewarding for child and volunteers alike.

### Humanitarian Missions

AIRLINE AMBASSADORS coordinates missions every month where members hand deliver medical supplies, first aid kits, school supplies, clothing blankets and medicine to orphanages, clinics and remote communities. We provide opportunities for medical professionals, professionals, teachers, builders and travelers of all ages to apply their unique interests and skills to actual world need.

AIRLINE AMBASSADORS coordinated 12 humanitarian missions in 2015 providing \$26,222 in kind aid to children and families in 8 countries. We provided clothing and food for children in COLOMBIA, school and art supplies for children in HAITI, stoves and water filters for families in GUATEMALA, shoes and warm coats for children in NEPAL, and donations of love, sports equipment and spruced up the orphanage as well as educational sponsorships for nearly 30 children in the PHILIPPINES and food and nutrition for children in SOUTH AFRICA as well as educational sponsorships for children in the PHILIPPINES. AAI teams with Travel to do Good helped provide medical care to 100 children in NICARGUA Teams also provided warm coats, water and food to Serbian refugees transiting through HUNGARY.

### Human Trafficking Awareness

AIRLINE AMBASSADORS developed the first training for human trafficking tailored specifically for those in the airline and travel industry. AAI provides a team of three to four trainers to present a 90 minute training at airports or other locations with wallet cards, posters, handouts and pre and post assessments for participants. The trainings include stories from a survivor of human trafficking and real life success stories of flight attendants and others who have correctly identified trafficking cases,

In 2015 AIRINE AMBASSADORS provided 11 human trafficking awareness trainings in MINNEAPOLIS, CHICAGO, NEWARK, LAS VEGAS, DALLAS, and ROSEMONT in the United States, as well as BUDAPEST, Hungary and BUCARAMANGA, Colombia with UNODC. These trainings enabled 1,010 frontline airline personnel to effectively scan over 24 MILLION passengers!

Most significantly, in 2015 AAI also developed a TIP LINE APP as an easy reporting tool for airport employees or the traveling public. (This APP is available for free on Google Playstore or iTunes) This application has relevance for the reporting of all crimes including tools of contacting law enforcement via phone, text, video or pictures. It is essentially a Threat Intelligence Platform and an important development supporting the recognition and reporting of potential trafficking situations.



## 2015 Financial Highlights

The following is a financial summary for fiscal year 2015. Airline Ambassadors audit or non-profit 990 tax return is available on our website at [www.airlineamb.org](http://www.airlineamb.org).

### Statement of Activities

Year ending Dec. 31, 2015

#### REVENUES

Membership Dues	\$27,734
Direct Public Support	\$145,211
In Kind Donations	\$847,556
Fundraising income	\$1,372
Loss on sale of equipment	-\$242
Interest Income	\$89
<b>TOTAL REVENUES</b>	<b>\$1,0478,720</b>

#### EXPENSES

Program	\$991,250
Management & General	\$60,171
Fundraising	\$3,630
<b>TOTAL EXPENSES</b>	<b>\$1,055,051</b>

Decrease in net assets	-\$6,331
Net Assets, beginning of year	\$141,061
Net assets, end of year	\$134,730



# Airline Ambassadors International

550 14th Rd. S. #1014 • Arlington, VA 22202

Phone 866-ANGEL-86 • www.AirlineAmbassadors.org

American Airlines 



UNITED 

**\$100,000+**

American Airlines (in Kind)

**\$50,000+**

United Airlines (In Kind)

**\$25,000+**

Howard Charitable Trust – Jeanie Northern

**\$10,000+**

Wallaroo Hats (in Kind)

**\$5,000+**

American Giving Corporation • Beyond Measure Media  
(in Kind) • Joyce Baker Brown • Nancy Rivard

**\$2,500+**

Angels of Hope (in Kind)  
Dusky Foundation – Robert Gulick  
Girls Rights Foundation - Stacey Kearne  
Michael Hynes • John Lett • Howard Rappaport  
Robert Kroetch Charitable Trust

**\$1000+**

Kimberly Bird • Christine Davison • Marje Ethridge  
Seth Feinberg • Carol Kemm  
Magic Moment Books – ML Murray  
Barbara McGee • Marge Ethridge • Susan Johnson  
David Rivard • Phil Page • Cheryl Robinson  
Ingrid Sargis • Karen Talbott • Natalie Talbott  
James Toriello • David Rivard • Deborah Wilson  
Linda Winslow

**\$500+**

Hugo Correa • Kim Hooker • Kay Kodac  
Vicky Furstenau • Cathy Gallagher  
Shanna Hensling • Jennifer Johnson  
Chantelle Massenden • Brian O'Reilly  
Sammy Oriti • Nathan Sackett • Billie Jo Suh  
Carol Thompson • Jay Vizcarrando

**\$250+**

Patricia Aitken • Victoria Alfs • Mary Beth Blumhardt  
Amber Coffman • Sandy Dhuyvetter • Jennifer Johnson-  
Sanford Ettinger • Balbina Paul • Lourdes Venes  
• Diane Zyatts • Patricia Aitken

## Children's Medical Escort Program Coordinators

Director Margaret Whitehead and Coordinators  
Wayne Lee • Connie Lowry • Joanne Striker

## Humanitarian Program Coordinators & Mission Leaders

Director, Martine Longchamp and Mission Leaders,  
Coordinators • Christine Davison • Connie Davenport  
Andrea Hobart • Dr. Kate Jewell • Roslyn Parker  
Jhoanny Perez • Alex Restrepo • Marie Rivard  
David Rivard • Annette Tilleman-Dick • Cheryl Robinson  
Silviya Simmonds • Kitty Stinson

## Human Trafficking Awareness Coordinators and Trainers

Directors, Andrea Hobart and Michele Krick and trainers:  
Betty Ann Boeving • Stephanie Caples • Chris Davison  
Chris Hansen • Kim Hart • Donna Hubbard  
Sandy Dhuyvetter • Peggy Durfey • Petra Hensley  
Sandra Hodges • Anne Marie Jensen • Alicia Kozakeiwicz  
Shamere MacKenzie • Tammy Meade Phil Page  
Sherry Peters • Deborah Quigley • Jessica Reiss  
Alex Restrepo • Marie Rivard • Nancy Rivard • Dave Rivard  
Wanda Sarnaki • Kathy Shipley • Deborah Sigmund  
Sonda Williams • Andres Valenzuela • Alma Valadez  
Naomi Van Duin

Thank you donors and sponsors

**and ALL of our generous members!**

*We leverage each \$1 of your donation to its maximum potential  
Please make your tax deductible gift payable to Airline Ambassadors*



Thank you ColorPrint for assistance with content and design of the 2015 Annual Report.